

AGENDA

Perry Events Center

2024 ERP Pro 9 & 10

1121 Macon Rd.



Georgia User Group Meeting (UGM)

Perry, GA 31069

| Thursday, May 2nd, 2024 | | | | |
|-------------------------|---|-------------------|--|----------------|
| Eastern Time Zone | SESSION | Presenter | On-Site/ Virtual Presenter | Meeting Room |
| 8:30-8:45 | Check-in / Coffee & Rolls | | | Main Hall |
| | Opening Session | | | Main Hall |
| 8:45-8:50 | Introductions - Tyler & Attendees | Joan Becker | On-Site | |
| 8:50-9:15 | Account Representative | Tami Bates | On-Site | |
| 9:15-9:20 | Switch Meeting Rooms | | | |
| | Session 1 - What's New | | | |
| 9:20-9:50 | What's New - ERP Pro 9 Financials/HR | LeAnne Hook | Virtual | Community Room |
| | What's New - ERP Pro 10 Utility Billing | Mark Hansen | Virtual | Main Hall |
| 9:50-10:20 | What's New - ERP Pro 9 Utility Billing | LeAnne Hook | Virtual | Community Room |
| | What's New - ERP Pro 10 Financials/HR | | | Main Hall |
| 10:20-10:30 | BREAK | | | |
| 10:30-12:00 | Session 2 - Training / Roundtable | | | |
| | ERP Pro 9 Utility Billing | Brycen Thompson | Virtual | Community Room |
| | ERP Pro 10 Financials/HR | Joan Becker | On-Site | Main Hall |
| 12:00-12:30 | LUNCH (provided by Tyler Technologies) | | <i>Email Sheryl.Bence@tylertech.com with dietary restrictions.</i> | |
| | Session 3 - General Session | | | |
| 12:25-12:45 | Ongoing Training | Wendy Steiner | On-Site | Main Hall |
| 12:45-1:00 | ERP Pro 9 Property Tax - move to City of Perry Administration Bldg | | | |
| 1:00-1:30 | Support Update | Ben Coffin | On-Site | |
| 1:30-1:50 | Content Manager | Joan Becker | On-Site | |
| 1:30-1:50 | MyCivic | Cate Ryba | Video | |
| 1:50-2:00 | BREAK | | | |
| 2:00-3:30 | Session 4 - Training / Roundtable | | | |
| | ERP Pro 9 Financials/HR | | | Community Room |
| | ERP Pro 10 Utility Billing | Brandon Boatright | On-Site | Main Hall |



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